



Dear Peninsula Credit Union Member,

Peninsula Credit Union is closely monitoring recommendations and guidelines regarding the coronavirus (COVID-19) from the Centers of Disease Control and Prevention (CDC) as well as the Washington State Department of Health. Our branches are cleaned and sanitized regularly, and over the past few weeks we have increased the frequency and extent of those cleanings. As a precaution, we are also encouraging employees to increase sanitizing efforts in high-touch areas inside our branches.

We want to ensure you that Peninsula Credit Union is following the CDC guidelines (see below) to appropriately respond to the potential health threat posed by the virus. These include:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Wash your hands often.
- Stay home when you are sick.

At this time, we are keeping normal business hours. If wait times increase slightly as we strive to ensure everyone's health, we apologize for the inconvenience and we appreciate your patience. If possible, we recommend that you use the following free and secure service methods of banking:

- [Online banking](#)
- [Mobile banking](#)
- [Deposit Taking ATMs](#)
- [Sprig](#) (take a picture of your check)
- Telephone Banking: 800.426.1601
- Mail: Peninsula Credit Union, PO Box 1250, Shelton, WA 98584
- Night Drop Deposits: [Any branch location](#)

Our [website](#) is the best place to find the most current information related to Peninsula actions in the coming weeks and months, including any changes or service interruptions that affect members. Our [Facebook](#) page will also provide timely and ongoing updates.

Please know that the health and safety of our members and employees is of utmost important to us.

#### Questions?

For more information and the full list of recommendations from the CDC, please see the [Centers for Disease Control \(CDC\) guidelines](#).

If you have any questions specifically about your accounts, you can send us a secure message using online or mobile banking, or give us a call at 800.426.1601

Thank you for being our member,

Jim Morrell  
President/CEO  
Peninsula Credit Union