



March 23, 2020

We Care...Always!

As the situation concerning the COVID-19 outbreak continues to develop, we all feel the impact more and more. We are turning our hearts to those individuals, families, and communities that have been directly affected by the virus.

We want to assure you that we do care about each and every one of our members, employees, and communities, and we are here to help. Our team is committed to make sure you have the access you need at this time.

Member Assistance

We want to help relieve any stress you may be having in regards to your finances. We have many other specialized product offerings, as well as articles, survival kits, fraud warnings and more all located on our [resource page](#), we encourage you to visit and check back often as we update this page on a regular basis.

In response to this current situation we would highlight some of the different tools we have in our toolbox to help you at this time.

- *Emergency Pay day Alternative Loan (EPAL)*
 - This loan has rates as low as 0.00% APR* up to \$10,000 with a maximum term of 18 months. [Apply Now](#)
If you have questions or would like to discuss options, our contact center specialists can help. Call 800.426.1601
- Loan Modification Options
 - Whether it is interest only or deferring payments we have options that can help your monthly budget.
- No fee Refinances of PCU loans
 - If you already have a loan with Peninsula and want to lower your monthly payment, this is a great way to do that.

To see additional specialized products we are offering our members at this time please visit our [COVID-19 resource page](#).

Peninsula Credit Union Branch Drive-Thru Services and Appointment Only Branches

At this time, we are keeping normal business hours at our branch locations. We have closed our lobbies except by appointment only. Drive up windows in Shelton, Belfair and Port Orchard are open and we have expanded the services we offer in the drive up.

To set an appointment please call 800.426.1601



Convenient Remote Services

Here are some methods of banking you can use to manage your finances while practicing social distancing.

- **Online banking**
- **Mobile banking** Download the app for [Apple](#) or [Android](#) devices.
- **Secure Messaging** (after logging into online banking)
- **Deposit Taking ATMs**
- **Sprig** (take a picture of your check)
- **Telephone Banking:** 800.426.1601
- **Mail:** Peninsula Credit Union, PO Box 2150, Shelton, WA 98584
- **Day/Night Drop Deposits:** [All branch locations](#) (Will be checked throughout the day)

If you have any questions specifically about your accounts, you can send us a secure message using online or mobile banking, or give us a call at 800.426.1601

Thank you for being our member,

Jim Morrell
President/CEO
Peninsula Credit Union